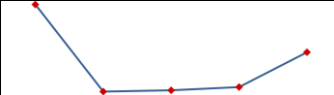
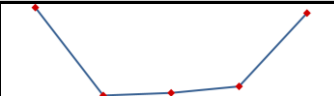
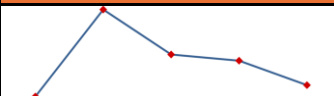
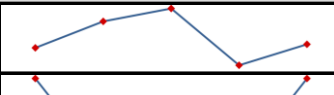
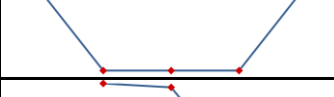

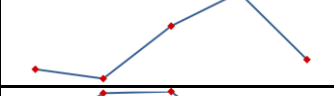



Economic Development

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
Business grant funding awarded	£	£175,836.56	£0.00	£2,599.39	£8,804.00	£79,349.00	£79,349.00	⬆️	
This shows the cumulative grant paid in 2025/26 (with spending extended to 30 September 2026), including start-up grants in hospitality and financial services and eight growth grants across manufacturing, business services, retail, construction, IT and the creative industries.									
Business grant funding- % spent	%	70%	0.0%	2%	7.4%	66%	66%	⬆️	
Reflecting the cumulative grant funding, total spend reached 66% by Q4, supported by the UK Government's extension of the external funding deadline to September 2026 to allow Innovation Lighthouse Programme participants to complete support before applying for delivery funding.									

Environment

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
% household waste recycled or composted	%	36.79%	53.36%	44.79%	43.61%	39%	50%	⬆️	
In 2025/26, the recycling rate remained above the national average, with seasonal variation from garden waste and a one-off Q4 uplift from the bin swap project that brought forward collections and is expected to rebalance in 2026/27.									
# of flytips	#	568	635	668	524	577	650	⬇️	
Average time taken to remove fly-tipping reported	# days	4	3	3	3	4	5	⬇️	
# active environmental enforcement cases	#		126	124	80	99			
# environmental enforcement fixed penalty notices	#	6	4	15	22	8			
No. of households supported by energy advice service (AoE)	#	240	377	382	213	175		⬆️	


The drop in calls from Q3 to Q4 likely reflects reduced household pressure from milder weather and lower energy costs, although international factors may drive increased demand in future.

Housing

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
% of major planning applications determined within 13 weeks (or agreed extension)	%	84.6%	92.8%	86.6%	94%	100%	60%	↕	
% of minor planning applications determined within 8 weeks (or agreed extension)	%	87.2%	87.7%	88%	89%	87%	70%	↕	
No. of planning enforcement actions taken- cases opened	#	14	41	24	26	24			
No. of planning enforcement actions taken- cases closed	#	16	48	63	53	28			
% of Building Control applications determined within 5 weeks (or 8 weeks on agreement)	%	100%	100%	97%	95%	100%	85%	↕	
Number of threatened with homelessness preventions	#	8	12	7	12	10			
No. of households in temporary accommodation- snapshot	#	33	34	26	37	30		↘	
Cost of B & B placements	£	£42,711.24	£31,132.64	£46,503.28	£21,307.00	£44,073.00		↘	

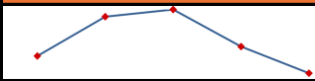
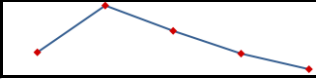
Q4 costs are estimates, as payments and income have not yet been fully reconciled.

Infrastructure

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
% of green flags awarded	%	50%	50%	50%	50%	50%	75%	↻	

Green Flag status has been applied for Sanders Park, Lickey End and St Chads in Bromsgrove, with successful awards anticipated and 75% Green Flag coverage expected to be maintained in 2026/27.

Community Safety

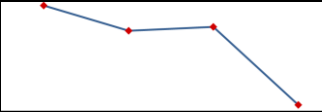
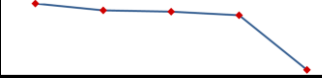
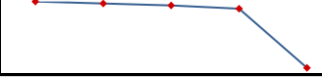
Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
# crimes recorded (excluding ASB)	#	1275	1396	1418	1304	1222		↻	
ASB	#	238	301	267	236	215		↻	

**there is a lag with this data as it is obtained using verified figures from Police.uk*


Organisational Priorities

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
% of media enquiries responded to within agreed timescales	%	100%	100%	100%	100%	100%	100%	⬆️	
Council Tax Collection Rate	%	98.1%	28.8%	56.6%	85%	98%	84.5%	⬆️	
Business Rates Collection Rate	%	98.2%	28.3%	56.8%	80%	97%	80.2%	⬆️	
Housing Benefit: Speed of processing new claims	# days	11.7	19.7	12	11	18	20	⬇️	
Housing Benefit: Speed of processing change of circumstances	# days	4.7	9.7	8.3	11	6	8	⬇️	
Housing Benefit: Local Authority error rate	%	0.26%	0.48%	0.16%	0%	0%	0.48%	⬇️	
# complaints received	#	17	11	33	25	27			
Average working days to respond to complaints	# days	16.6	18.2	4.7	6	4	10	⬇️	
% complaints answered within 10 days (excluding Housing)	%	68.8%	75%	96.8%	84%	92%	95%	⬆️	
Complaint volumes were low at 27 for the quarter. Two complaints exceeded the 10-day standard, leading to a marginal miss against the 95% target.									
Staff turnover rates	%	9.8%	10.2%	9.2%	12.4%	No data	13.4%	⬇️	
Sickness absence- long term	# days per FTE	6.4	2.88	3.19	3	2	7.8	⬇️	

SLM Leisure Data

Measure name	Type	Q4 24/25	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Target	Aim	Trend
Total no. of visits including EA cards and non-card holders	#	102,739	96,589	97,569	78,658	Data rcvd Q1	134,666	↑	
No. gym members	#	2,749	2,460	2,414	2,264	Data rcvd Q1	3,000	↑	
Swimming lessons - children enrolled on scheme	#	1,242	1,206	1,171	1,108	Data rcvd Q1	2,160	↑	
Bromsgrove Sport and Leisure Centre performance reflects 2017 contract targets and increased local competition; while visits have declined, strong engagement and low attrition continue, supported by effective joint performance management with Everyone Active.									

**there is a one quarter lag with this data*

RIDDOR reportable events	#	RIDDOR reports are measure throughout the year via risk management						↓	
--------------------------	---	--	--	--	--	--	--	---	---